

## UNIT 5 > Design and innovation

### Lesson 5.3 Communication skills: Managing information

#### Functional language

**A** Complete the conversations from the video using the phrases in the boxes. Then check your answers in videoscript 5.3.2 on page 142 of the coursebook.

#### Conversation 1

tell us about what do you think what does Mateo want we change the colour

**Daniel:** Beata, <sup>1</sup> \_\_\_\_\_ us to change, exactly?

**Beata:** The colour of the Diabsensor. But I told Mateo I'd get back to him. I hope that was OK.

**Daniel:** Of course. You did the right thing. Clarice, <sup>2</sup> \_\_\_\_\_?  
Can <sup>3</sup> \_\_\_\_\_?

**Clarice:** I'm sorry, no. It's really not possible at this stage of the production schedule.

**Daniel:** Right. I thought so. Anyway, Beata, <sup>4</sup> \_\_\_\_\_ the rest of the discussion.

#### Conversation 2

Can you get back to us How long will it take Monday Is it possible to

**Daniel:** Next he'll be asking for a whole new product altogether. Clarice?  
<sup>1</sup> \_\_\_\_\_ change the packaging design?

**Clarice:** Maybe. I'll have to check with our product manager, but at this stage ... it's a long shot.

**Daniel:** It's a very long shot, I know. <sup>2</sup> \_\_\_\_\_ for you to confirm this?

**Clarice:** I'm not sure. We're closed tomorrow for a public holiday.

**Daniel:** <sup>3</sup> \_\_\_\_\_ by Monday?

**Clarice:** <sup>4</sup> \_\_\_\_\_? Yes, no problem.

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**Daniel:** Right. I thought so. Anyway, Beata, <sup>4</sup> tell us about the rest of the discussion.

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